

## Student Satisfaction Survey

Exit Survey for the MBA Programme is included as a **Sample**. Each Programme has its own exit survey and feedback of the exit survey is used to improve the quality of the programme.

=====

### MBA Programme: 2019-20 – Overall Programme Feedback

(N = 148/240)

#### Objective

The objective of student satisfaction survey is to assess perception and satisfaction of students regarding their overall experience with the MBA programme.

#### Questionnaire

The purpose of this “Student Satisfaction Survey” is to obtain feedback from the students regarding academic activities and overall campus life. This feedback will help in improving the academic as well as other services provided by the Institute. Please be objective and honest in giving your feedback. Do not write your name or Roll Number.

Kindly, rate each statement on the Five Point Scale as given below. Please, mark the relevant cell provided against each statement indicating your evaluation.

1. What extent did the Programme achieve its outcomes?

5 - Fully Satisfied	4 - Highly Satisfied	3 - Satisfied		
2 - Un-satisfied	1 - Dissatisfied	3	4	5
Your email will be recorded when you submit this form.				
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

2. What extent your decision-making abilities in managerial context are enhance?

1	2	3	4	5
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



3. What extent could you hone your people management skills?

1	2	3	4	5
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

4. What extent could you develop a perspective on business realities?

1	2	3	4	5
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

5. What extent you have enhanced knowledge in different functional areas of Management?

1	2	3	4	5
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

6. How was the quality and relevance of the study materials given to you in different courses?

1	2	3	4	5
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



7. What extent are you satisfied with your faculty members with regard to their knowledge base?

1	2	3	4	5
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

8. What extent are you satisfied with the quality of delivery of the faculties?

1	2	3	4	5
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

9. What extent are you satisfied with your interaction with the faculty members?

1	2	3	4	5
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

10. What extent are you satisfied with your faculty members with regard to the interest they generate in class?

1	2	3	4	5
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



11. What extent was the assessment objective?

1	2	3	4	5
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

12. What extent was the assessment consistent across different courses?

1	2	3	4	5
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

13. How would you rate the faculty members' punctuality in classes?

1	2	3	4	5
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

14. How was the experience of the visiting faculty teaching a complete course?

1	2	3	4	5
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



15. What extent are you satisfied with the guest faculties teaching some part of a course?

1	2	3	4	5
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

16. What extent are you satisfied with the communication skills of the faculty members?

1	2	3	4	5
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

17. What extent would you rate faculty ethics and professionalism?

1	2	3	4	5
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

18. What extent are you satisfied with various co-curricular activities organized by the Institute?

1	2	3	4	5
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



19. What extent you found the curriculum up-to-date compared to other leading institutions?

1	2	3	4	5
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

20. What extent was the teaching methodology participative?

1	2	3	4	5
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

21. What extent are you satisfied with the teaching pedagogy across courses?

1	2	3	4	5
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

22. What extent do you feel empowered to communicate your viewpoint in class?

1	2	3	4	5
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



23. What extent did you find the curriculum relevant?

1	2	3	4	5
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

24. What extent are you satisfied with the kind of elective courses offered?

1	2	3	4	5
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

25. What extent have you got exposure to live issues in the corporate?

1	2	3	4	5
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

26. What extent do you feel empowered to take organizing decisions regarding extra-curricular and co-curricular activities?

1	2	3	4	5
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



27. What extent are you a satisfied with involvement of students in different co-curricular activities?

1	2	3	4	5
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

28. What extent do you feel ready for the corporate world?

1	2	3	4	5
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

29. What extent did you find the curriculum rigorous?

1	2	3	4	5
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

30. What extent are you satisfied with workshops organized to hone your group discussion and interview skills?

1	2	3	4	5
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>





31. What extent are you satisfied with events aimed at interaction of students with senior corporate leaders?

1	2	3	4	5
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

32. What extent are you satisfied to the degree of interaction you have with the Director of the Institute?

1	2	3	4	5
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

33. What extent are you satisfied with counseling services for placement?

1	2	3	4	5
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

34. What extent were the students involved in different placement activities?

1	2	3	4	5
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



35. What extent are you satisfied with placement facilities at the Institute?

1	2	3	4	5
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

36. What extent are you satisfied with support given to students for placement?

1	2	3	4	5
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

37. What extent are you satisfied with learning contents available in library?

1	2	3	4	5
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

38. What extent are you satisfied with overall living facilities on the campus?

(Facilities like Bank, Post-office, Telephone, Provisional/stationery store etc.)

1	2	3	4	5
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



39. What extent are you satisfied with infrastructure facilities available for placement?

1	2	3	4	5
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

40. What extent are you satisfied with sport facilities available on the campus?

1	2	3	4	5
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

41. What extent are you satisfied with various extra-curricular activities organized by the Institute?

1	2	3	4	5
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

42. What extent are you provided with an opportunity to interact with Alumni?

1	2	3	4	5
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



43. What extent are you satisfied with the hygiene conditions on campus?

(Cleanliness of classroom, toilets, drinking water facility etc.)

1	2	3	4	5
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

44. What extent are you satisfied with hostel facilities?

1	2	3	4	5
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

45. How did you find the mess facility at the Campus?

(on Quality of food, Hygiene etc.)

1	2	3	4	5
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

46. What extent would you recommend this Institute to your friends/relatives & others?

1	2	3	4	5
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



47. How much are you satisfied with your decision of joining this Institute?

1	2	3	4	5
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

48. How you will rate the Institute on your overall experience?

1	2	3	4	5
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Any constructive suggestions for betterment:

Your answer



## Results: Student Satisfaction Survey – 2019-20

<b>Sr.</b>	<b>Parameters</b>	<b>Weighted Average*</b>
1	What extent did the Programme achieve its outcomes?	3.578
2	What extent your decision-making abilities in managerial context are enhance?	3.823
3	What extent could you hone your people management skills?	3.871
4	What extent could you develop a perspective on business realities?	3.694
5	What extent you have enhanced knowledge in different functional areas of Management?	3.816
6	How was the quality and relevance of the study materials given to you in different courses?	3.680
7	What extent are you satisfied with your faculty members with regard to their knowledge base?	3.514
8	What extent are you satisfied with the quality of delivery of the faculties?	3.340
9	What extent are you satisfied with your interaction with the faculty members?	3.741
10	What extent are you satisfied with your faculty members with regard to the interest they generate in class?	3.272
11	What extent was the assessment objective?	3.469
12	What extent was the assessment consistent across different courses?	3.544
13	How would you rate the faculty members' punctuality in classes?	4.442
14	How was the experience of the visiting faculty teaching a complete course?	3.510
15	What extent are you satisfied with the guest faculties teaching some part of a course?	3.701
16	What extent are you satisfied with the communication skills of the faculty members?	3.945
17	What extent would you rate faculty ethics and professionalism?	3.897
18	What extent are you satisfied with various co-curricular activities organized by the Institute?	3.572
19	What extent you found the curriculum up-to-date compared to other leading institutions?	3.403
20	What extent was the teaching methodology participative?	3.566
21	What extent are you satisfied with the teaching pedagogy across courses?	3.569
22	What extent do you feel empowered to communicate your viewpoint in class?	3.855
23	What extent did you find the curriculum relevant?	3.648
24	What extent are you satisfied with the kind of elective courses offered?	3.759



25	What extent are you got exposure to live issues in the corporate world?	<b>3.306</b>
26	What extent do you feel empowered to take organizing decisions regarding extra-curricular and co-curricular activities?	<b>3.576</b>
27	What extent are you a satisfied with involvement of students in different co-curricular activities?	<b>3.621</b>
28	What extent do you feel ready for the corporate world?	<b>3.701</b>
29	What extent did you find the curriculum rigorous?	<b>3.634</b>
30	What extent are you satisfied with workshops organized to hone your group discussion and interview skills?	<b>3.469</b>
31	What extent are you satisfied with events aimed at interaction of students with senior corporate leaders?	<b>3.503</b>
32	What extent are you satisfied to the degree of interaction you have with the Director of the Institute?	<b>3.200</b>
33	What extent are you satisfied with counseling services for placement?	<b>3.097</b>
34	What extent were the students involved in different placement activities?	<b>3.366</b>
35	What extent are you satisfied with placement facilities at the Institute?	<b>3.028</b>
36	What extent are you satisfied with support given to students for placement?	<b>3.117</b>
37	What extent are you satisfied with learning contents available in library?	<b>3.959</b>
38	What extent are you satisfied with overall living facilities on the campus?	<b>3.097</b>
39	What extent are you satisfied with infrastructure facilities available for placement?	<b>3.297</b>
40	What extent are you satisfied with sports facilities available on the campus?	<b>3.910</b>
41	What extent are you satisfied with various extra-curricular activities organized by the Institute?	<b>3.648</b>
42	What extent are you provided with an opportunity to interact with Alumni?	<b>3.105</b>
43	What extent are you satisfied with the hygiene conditions on campus?	<b>3.729</b>
44	What extent are you satisfied with hostel facilities?	<b>3.690</b>
45	How did you find the mess facility at the Campus?	<b>3.028</b>
46	What extent would you recommend this Institute to your friends/relatives& others?	<b>3.333</b>
47	How much are you satisfied with your decision of joining this Institute?	<b>3.503</b>
48	How you will rate the Institute on your overall experience?	<b>3.621</b>

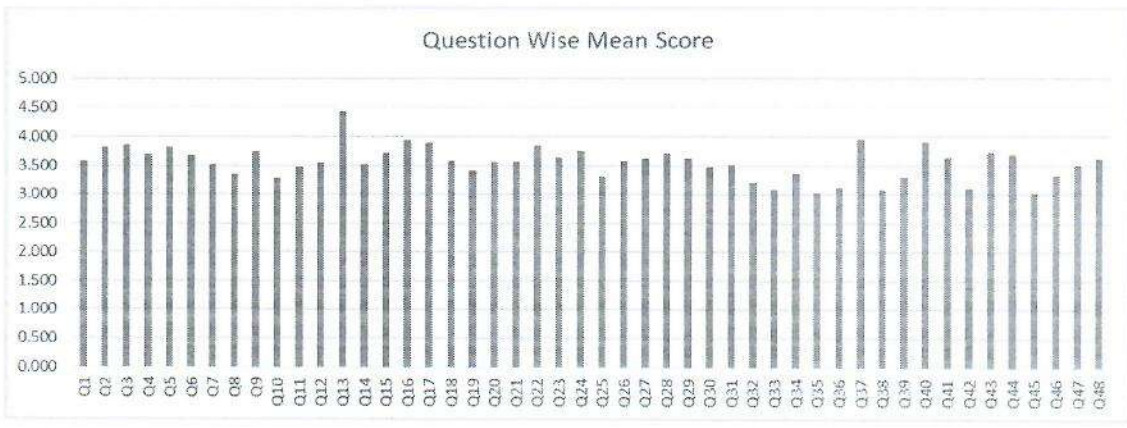
\* 5 - Fully Satisfied  
2 - Un-satisfied

4 - Highly Satisfied  
1 - Dissatisfied

3 - Satisfied



# Observations & Conclusions: IMNU



The score on extent to which the programme achieved its outcome is good. Students have given a good rating to the extent to which management context skills and people management skills are enhanced, and also have given a good feedback on extent to which perspective on business is developed during the programme.

Students have given a good rating to extent to which knowledge base in different functional areas of management is enhanced, for quality and relevance of study materials provided as part of different courses, extent to which students are satisfied with knowledge base of faculty members.

Students have rated faculty members' punctuality as excellent.

Students experience with visiting faculty and guest lectures is good. Students' have given a good rating for faculty ethics and professionalism, faculty communication skills and co-curricular activities organized by students'.

Students' perceive that the teaching methodology of faculty members is participative, and they feel empowered to communicate their viewpoint in class. They have given a good rating to the curriculum being relevant and to the electives offered as part of the programme.

Students satisfaction with the quality of delivery of the faculties, the extent to which faculty members are able to generate interest in class, extent to which curriculum is updated, extent to which exposure to live issues is rated to be average.

Students have also rated the extent to which workshops organized to hone up group discussion and interview skills, extent of satisfaction with events aimed at interaction of students with senior corporate leaders to be average.

Students' satisfaction with counselling services for placement, students' involvement with placement activities, support provided for placements, satisfaction with placement facilities is average.

Students have a given an average rating to the opportunity to interact with alumni members of the institute.

