NIRMA UNIVERSITY

Institute of Management

Master of Business Administration (Full Time) Programme/ Integrated Bachelor of Business Administration-Master of Business Administration Programme/

Master of Business Administration (Family Business & Entrepreneurship) Programme

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Course Code	MFT5SEOB08	MBM5SEOB08	MFB5SEOB07
Course Title	Stress Management		

Course Learning Outcomes (CLO):

At the end of the course, the students will be able to:

- 1. Explain the concept of stress and identify its causes.
- 2. Appraise the role of stress and coping in human wellbeing, communication, relationships, academic and work performance.
- 3. Evaluate stress management techniques pertinent to personal and professional functioning.
- 4. Design an action plan to manage stress at individual and organizational level.

Syllabus Teaching Hours Unit I:Defining and Assessing Stress 04 • Understanding Stress: Definition & Causes • Sources of Managerial Stress • The Stress Response • Symptoms of Stress **Unit II: Stressors and Their Impact** 06 • Role Stress • Burnout • Stress and Conflict • Stress and Personality • Stress and Performance • Work Life Balance and Stress • Stress and Productivity **Unit III: Coping with Stress** 05 • Understanding the Coping Process • Managing Stress – Skills & Techniques • Psychological Capital • Assertiveness Training • Relaxation & Stress, • Organizational Strategies for Managing Stress • Stress Audit.

Suggested Readings:

- 1. Lee, K, Reset: Make the Most of Your Stress: Your 24-7 Plan for Well-being. Bloomington iUniverse Publishing.
- 2. Olpin, M., & Hesson, M., Stress Management for Life: A Research-Based Experiential Approach.USA: Wadsworth Publishing.
- 3. Pestonjee, D.M., Stress & Coping: The Indian Experience. New Delhi: Sage Publications.
- 4. Pestonjee, D.M., & Pandey, S., (Ed). Stress and Work: Perspectives on Understanding and Managing Stress. NewDelhi: Sage Publications.

w.e.f. Academic Year 2019-20 and onwards